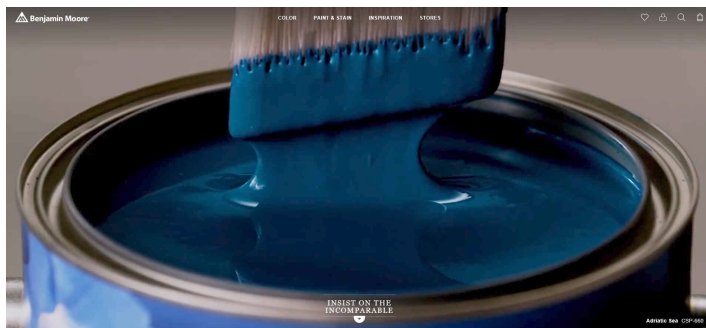


# Benjamin Moore & Co. Moore's COLOR<sub>x</sub>® System Release Notes & Installation Guide Version 6.35.2000



This new COLOR<sub>x</sub> release contains the following changes to COLOR<sub>x</sub>

## **National Accounts Colors Added**

Colors for: Bennigan's, Dairy Queen, Dave & Buster's, Petco, Pie Five, Pizza Inn, The Learning Group, West Point, Hibbett Sports, Olive Garden, Red Lobster, Sears Holding Corp, Taco Bell, Tiffany & Co, Best Buy, Citizens Bank, CORA Healthcare

## **Benjamin Moore Prescriptions**

Updated Benjamin Moore prescriptions including Vinyl Color Palette  
For the complete list of updated prescriptions, see page 3.

## **Reminder**

## **Locating Insl-X Cabinet Coat and Coronado Colors in COLOR<sub>x</sub>**

When looking up Cabinet Coat or Coronado colors, be sure to choose the proper company - Insl-X or Coronado Paints in the "Select Company" field and then search for the color you wish to look up.

**Quick Color Search**

Enter Color Number or Name:

Select Product Code:

Select Company: ☐ Search All  
Insl-X

Search Options:  
Color Name starts with...

**Quick Color Search**

Enter Color Number or Name:

Select Product Code:

Select Company: ☐ Search All  
Coronado Paints

Search Options:  
Color Name starts with...

Select Insl-X or Coronado Paints in the "Select Company" field.

## **Help**

While in the COLOR<sub>x</sub> application, you can view the Operator's Manual and the Quick Start Guide by clicking on Help, then choose COLOR<sub>x</sub> Help for the manual or COLOR<sub>x</sub> Quick Start.

## **Best Practices for Custom Color Matching and Competitive Company Colors**

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLOR<sub>x</sub>. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our calibration database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

## **Competitive Color Prescriptions**

We have amassed an extensive collection of colors from competitor's color merchandise. This information is available in our Color Search option in COLOR<sub>x</sub>. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the "Search All" box above the "Select Company" drop down list. (See the Operator's Manual for more details.)

Unlike a Benjamin Moore color that displays a prescription created and approved by our Color Prescribing Lab, we store the measurement of the competitive color. The measurement is calculated in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer.

When a customer requests a match to a competitive color, you should follow this procedure.

First, look up the color in COLOR<sub>x</sub> and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits. If the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR<sub>x</sub>.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR<sub>x</sub>.

If you have any questions, please contact our Color Technology Representatives by calling 800-809-9213.

## **Prescription Changes since COLORx Version 6.35.1000 (United States)**

The following prescriptions have been modified for multiple products: 1610, 2097-30, 2098-30, 2099-30, 2102-70. Please refer to the revision date when calling up prescriptions for these colors. A revision date after 4/3/19 indicates a change in the prescription since COLORx version 6.35.1000.

The following product has been modified for multiple prescriptions: 544-1X, 544-2X, 544-3X, 544-4X. Please refer to the revision date when calling up prescriptions for these products. A revision date after 4/3/19 indicates a change in the prescription since COLORx version 6.35.1000.

The following prescriptions have been modified for product 357: OC-17, PM-19.

The following prescriptions have been modified for product 508: 2122-70, OC-66.

The following prescription has been modified for product N400: 2139-40.

The following prescriptions have been modified for product N403: 1544, 2108-50, 2125-40, AC-36, AF-380, AF-395, AF-685, AF-690, HC-87, HC-105, HC-150, HC-169, HC-170.

The following prescriptions have been modified for product W096: 1544, 2108-50, 2125-40, AC-36, AF-380, AF-395, AF-685, AF-690, HC-87, HC-105, HC-150, HC-169, HC-170.

The following prescription has been modified for product W105: 2139-40.

The following prescriptions have been modified for product W215: 2122-70, OC-66.

## **Prescription Changes since COLORx Version 6.35.1000 (Canada)**

The following prescriptions have been modified for multiple products: 1610, 2097-30, 2098-30, 2099-30, 2102-70. Please refer to the revision date when calling up prescriptions for these colors. A revision date after 4/3/19 indicates a change in the prescription since COLORx version 6.35.1000.

The following prescriptions have been modified for product K357: OC-17, PM-19.

The following prescription has been modified for product K400: 2139-40.

The following prescriptions have been modified for product K403: 1544, 2108-50, 2125-40, AC-36, AF-380, AF-395, AF-685, AF-690, HC-87, HC-105, HC-150, HC-169, HC-170.

The following prescriptions have been modified for product K508: 2122-70, OC-66

# Moore's COLOR<sub>x</sub>® System Installation Guide

The Benjamin Moore COLOR<sub>x</sub> Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com and runs under the Windows® XP service pack 3, Windows® 7, Windows® 8, and Windows® 10 operating systems.

## COLOR<sub>x</sub> Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 4 GB of free hard disk space.
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10

## X-Rite MetaVue Spectrophotometer Minimum System Requirements

- Windows 7 SP1 (32 or 64 bit)
- Windows 8/8.1 (32 or 64 bit)
- Windows 10 (32 or 64 bit)

*Windows XP and Vista are not supported for the new MetaVue Spectrophotometer*

## Installation

If you are downloading COLOR<sub>x</sub> from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR<sub>x</sub> Download Instructions." This will instruct you on how to download and install COLOR<sub>x</sub> on your computer.

If you don't have internet access on the computer running COLOR<sub>x</sub>, you can download the COLOR<sub>x</sub> installation file directly to a flash drive from another computer which has internet access.

To install COLOR<sub>x</sub> from a flash drive, be sure that there are no other applications running. They should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the flash drive into a USB port. Open Windows Explorer and click on the flash drive letter. Now click on the ColoRx6xxxxxx.exe file.

The installation procedure will automatically start and bring you to the **Welcome Screen**. The Setup Wizard will guide you through the installation.

## License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

***Note:** If you have a previous version of COLOR<sub>x</sub>® 6, this installation will not write over any stored samples or stored customers. They can still be accessed.*